# **Public Transport Committee**

# **Open Minutes**

Commencing:	Thursday 27 May 2021, 9.30 am	
Venue:	Bay of Plenty Regional Council Chambers, Regional House, 1 Elizabeth Street, Tauranga	
Chairperson:	Cr Andrew von Dadelszen - Bay of Plenty Regional Council	
Deputy Chairperson:	Cr Lyall Thurston - Bay of Plenty Regional Council	
Members:	Bay of Plenty Regional CouncilCr Norm BruningCr Jane NeesCr Paula ThompsonCr Stacey RoseChairman Doug Leeder - Ex-Officio (from 9.47 am)Lakes Community Board/ Rotorua Lakes CouncilPhill ThomassWhakatane District CouncilMayor Judy Turner	
	<u>Tauranga City Council</u> Commissioner Stephen Selwood	
In Attendance:	Bay of Plenty Regional Council: Mat Taylor - General Manager - Corporate, Namouta Poutasi - General Manager, Strategy and Science, Jessica Easton - Legal and Commercial Manager, James Llewellyn - Transport and Urban Planning Manager, Ruth Feist - Team Leader Urban, Nick Renton - Senior Transport Planner (via Zoom), Amanda Namana - Committee Advisor	
	<u>External</u> Cole O'Keefe - Lead Strategic Planner, Waka Kotahi NZ Transport Agency (via Zoom), Alistair Talbot - Team Leader: Transport Strategy & Planning, Tauranga City Council	
Apologies:	Mayor Garry Webber - Western Bay of Plenty District Council	

Please note that this meeting was recorded via Zoom and is available on Council's YouTube channel: <u>https://www.youtube.com/watch?v=f5RQruyTEa4</u>

# 1. Apologies

## Resolved

That the Public Transport Committee:

**1** Accepts the apology from Mayor Garry Webber tendered at the meeting.

Rose/Thomass CARRIED

# 2. Public Forum

# 2.1 Harry Perry and Lucas Daum – Tauranga Boys High School Year 9 students

Presentation: Tauranga's New Bus Plan: Objective ID A3813744

#### <u>Key Points:</u>

- As frequent users of the bus system they were not satisfied with the current service provided
- Provided a brief history of how public transport had evolved in Tauranga
- Outlined the consequences of the current bus network unreliability, unpunctual, under-serviced and with slow travel times
- Noted that Tauranga no longer had just one hub, but five: CBD, Mount Maunganui, Bayfair, Pāpāmoa, Bethlehem and Tauranga Crossing
- Described a new network initiative consisting of buses orbiting and connecting through the five hubs
- Changes to fares and schedules for the proposed new network were suggested
- Location and number of bus stops should be adjusted and provide shelter
- Proposed a new App that ran similarly to Transit, named Hopit
- Further information was available on the students' website: <u>https://lucasharry.editorx.io/tgabusplan</u>

#### In Response to Questions

- Rather than being an on-demand service, this was about significant changes to routes and schedules to gain all over improvement to the network and service
- The new plan would utilise existing buses for the connecting ones and potentially smaller buses for the orbiters.

# **3.** Declaration of Conflicts of Interest

None declared.

# 4. Minutes

# Minutes to be Confirmed

# 4.1 Public Transport Committee Minutes - 18 March 2021

## Resolved

That the Public Transport Committee:

Confirms the Public Transport Committee Minutes - 18 March 2021 as a true and correct record.

Nees/Thurston CARRIED

9:47am - Chairman Leeder entered the meeting.

# 5. Reports

# 5.1 Chairperson's Report

Legal and Commercial Manager Jessica Easton, Transport and Urban Planning Manager James Llewellyn and Team Leader Urban Ruth Feist presented this item, supported by Tauranga City Council Team Leader: Transport Strategy & Planning Alistair Talbot.

#### <u>Key Points:</u>

- Anticipated decision on funding from Waka Kotahi through the National Land Transport Plan (NLTP) in August 2021 for the Western Bay Public Transport Services and Infrastructure Business Case
- A key challenge for the Point of Entry (POE) business case was the number of business cases that were potentially being promoted through the Tauranga Transport System Plan (TSP)
- It was important to first make better use of existing resources, market the services better and introduce the travel demand management and behaviour change initiatives before committing significant additional resources to increase frequencies
- Maintaining a security presence at key bus stop locations held a significant cost of \$700,000 per annum, all of which was currently funded by Regional Council
- Police had noted a dramatic decline in calls since the security presence at bus stops in Willow Street and Farm Street
- There was an opportunity to streamline and get better planning and governance
- Council would ideally like to achieve flexibility from the Public Transport Operating Model (PToM) review
- One of the biggest challenges the industry needed to plan for was the decarbonisation of the bus fleet and existing operators would have the advantage of existing infrastructure
- The overarching issue with regard to fares was the challenge of finding a balance between generating revenue for reinvesting in services and the need to keep fares affordable and fair for passengers.

#### Key Points - Members:

- 12-18 months to complete a business case was a long time considering the amount of information on the network available
- The PToM submission should be a combined submission with all other affected councils

- Recent experience in Whakatāne had highlighted that trialling different initiatives provided substantive benefits in discovering what could change human behaviour
- Essential for mode shift change was staff working together in an integrated collaborative manner across councils.

#### In Response to Questions:

- Discussions had commenced with Rotorua operators regarding implementation of the living wage
- The last living wage increase in September 2020 was currently going through the Long Term Plan (LTP) process and provided this was adopted by Council on 24<sup>th</sup> June 2021 then this would be back paid
- The Cameron Road project was programmed to start construction in August 2021 and would also provide a proof of concept for other projects
- The POE work was completed internally by staff and the cost of the business case was expected to be approximately \$650,000
- The Transport Special Interest Group (TSIG) had a workstream to review the Regional Land Transport Plan (RLTP) process. One option within this review would be proposing a more devolved model of funding and decision making
- If Waka Kotahi saw a successful outcome from the Innovating Streets fund, other trial based options may be considered
- The issue that any prospective bus operator had was the large upfront investment required to bid and service a contract
- Research undertaken to date for the parking strategy suggested that maintaining availability of parking was key, relative to the desired outcomes of each particular area.

#### Items for Staff Follow Up:

- Provide regular updates to future meetings on TSP and on the Cameron Road project
- Circulate minutes to members from the Western Bay of Plenty Community Panel.

# Resolved

#### That the Public Transport Committee:

**1** Receives the report, Chairperson's Report;

von Dadelszen/Rose CARRIED

2 Invites Harry Daum and Lucas Perry to attend the Western Bay of Plenty Public Transport Community Panel.

Thurston/Thompson CARRIED

10.56 am - The meeting **adjourned**.

- 10:56 am Chairman Leeder **<u>withdrew</u>** from the meeting.
- 11.15 am The meeting **reconvened.**

# **Decisions Required**

# 5.2 Bay of Plenty Travel Demand Management and Behaviour Change Programme

*Presentation: Travel Demand Management and Behaviour Change Programme: Objective ID A3813745* 

Transport and Urban Planning Manager James Llewellyn presented this item.

#### <u>Key Points:</u>

- Travel planning for employers, schools and hospitals was crucial
- Acknowledged the work of Tauranga City Council, in particular in addressing the challenges of the school bus services
- There was a significant opportunity to improve in the mobile technology space
- Accommodating new areas of housing growth was a key factor in policy and planning
- Services provided needed to be integrated with travel demand management measures
- Understanding how people view their lifestyles and how transport fit within those lifestyles was a key consideration
- A key challenge was altering people's perception of public transport to view it as a sign of living in a vibrant and successful community.

#### Key Points - Members:

- A fundamental issue was clearly identifying the target market and applying this to the sub-regions
- Focus on providing services that meet people's individual needs
- Break down the market segments in the objectives in order to have a more focused approach
- Provided statistics on the journeys people travelling to jobs in the city took they came from 77 different origins which provided the reason people were currently car dependent
- Requested direction in regard to providing disincentives for car travel

#### In Response to Questions:

• Desired outcomes from new developments was a significant increase in the number of journeys by modes other than single occupancy cars

#### Resolved

That the Public Transport Committee:

- 1 Receives the report, Bay of Plenty Travel Demand Management and Behaviour Change Programme.
- 2 Approves the high level scope and timeframes for the programme as outlined in this report;
- 3 Also recognises the jurisdictions of all entities and the need for integration.

von Dadelszen/Thompson CARRIED

## 5.3 Accessibility Concession - Addition of a Plus 1 Concession

Senior Transport Planner Nick Renton presented this item via Zoom.

#### Key Points - Members:

- Commended the initiative for promoting inclusion and creating empowerment
- Requested the data was tracked to correlate with the Total Mobility scheme.

#### In Response to Questions:

• There was a Total Mobility Advisor also working on the project.

#### Resolved

#### That the Public Transport Committee:

- 1 Receives the report, Accessibility Concession Addition of a Plus 1 Concession;
- 2 Notes the inclusion of a 'Plus 1' Concession in the roll-out of the Accessibility Concession scheme from July 1, 2021.

#### Thompson/Thurston CARRIED

#### 5.4 Rotorua Public Transport Review Consultation Feedback

Presentation: Rotorua Public Transport Review: Objective ID A3813743 🔿

Transport and Urban Planning Manager James Llewellyn and Team Leader Urban Ruth Feist presented this item.

#### Key Points - Members:

- Expressed support for the CBD Orbiter initiative in revitalising the previous CBD area
- Suggested seasonal buses to Lake Ōkāreka
- There was strong support from iwi/hapū and from residents of rural areas for public transport options.

#### Resolved

#### That the Public Transport Committee:

- **1** Receives the report, Rotorua Public Transport Review Consultation Feedback.
- 2 Notes the community consultation results for the Rotorua Public Transport Review, and that a decision has been made as part of deliberations on the Bay of Plenty Regional Council's Long Term Plan 2021-2031.

Thomass/Thurston CARRIED

# 5.5 Improving Our Network

Transport and Urban Planning Manager James Llewellyn and Team Leader Urban Ruth Feist presented this item.

#### Key Points:

- Address the concern over needing to interchange at Bayfair by providing additional direct services between Pāpāmoa and the CBD
- Noted that all of the proposed changes were within existing budgets
- Additional services would be added to route 125 between Kawerau and Whakatāne at the end of May 2021, which had called into question the rationale of progressing with the on-demand service.

#### In Response to Questions:

- Confirmed that this would be making better use of existing buses, not putting additional buses into service
- Keeping pace with the school service demand was an ongoing challenge and an additional three buses had been added to the network.

#### Items for Staff Follow Up:

• Report to the next committee on meeting the demands of the school service.

## Resolved

#### That the Public Transport Committee:

- **1** Receives the report, Improving Our Network;
- 2 Agrees to reconsider the Kawerau On-Demand Trial once the service enhancements to the Kawerau-Whakatāne bus service have been in operation for at least twelve months;
- 3 Notes that the Super Gold Card concession has been extended from 3.00pm to 6.30pm on weekdays for 12 months to 30 June 2022.

Rose/Thurston CARRIED

# **Information Only**

# 5.6 Updated Bus Non-User Survey

Legal and Commercial Manager Jessica Easton presented this item.

#### Key Points:

- 73% would consider using public transport in the future
- 62% of people stated convenience as the reason for not using public transport.

# Resolved

#### That the Public Transport Committee:

**1** Receives the report, Updated Bus Non-User Survey.

#### Rose/Thompson CARRIED

# 5.7 Public Transport Arotake Tuatoru - Performance Monitoring Report July 2020 to March 2021

Legal and Commercial Manager Jessica Easton presented this item.

#### <u>Key Points:</u>

- A stop had been added to Route 85, the Waihī Beach town connector at the medical centre as requested from community feedback
- Positive feedback had been received from the additional Total Mobility services provided, particularly in Katikati.

## Resolved

#### That the Public Transport Committee:

1 Receives the report, Public Transport Arotake Tuatoru - Performance Monitoring Report July 2020 to March 2021.

> Thurston/Nees CARRIED

# 6. Public Excluded Section

#### Resolved

**Resolution to exclude the public** 

1 Excludes the public from the following parts of the proceedings of this meeting as set out below:

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

ltem No.	Subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Grounds under Section 48(1) for the passing of this resolution	When the item can be released into the public
6.1	The Living Wage for Bus Drivers in the Bay of Plenty	Withholding the information is necessary to protect information where the making available of the information would be likely to unreasonably prejudice the	48(1)(a)(i) Section 7 (2)(b)(ii); 48(1)(a)(i) Section 7 (2)(h).	To remain in public excluded.

commercial position of the person who supplied or who is the subject of the information; Withholding the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities.	
--	--

2 That Alistair Talbot - Team Leader: Transport Strategy & Planning, Tauranga City Council be permitted to stay in the public excluded section of the meeting due to his knowledge of the matter under discussion.

> von Dadelszen/Thurston CARRIED

12.57 pm - the meeting <u>closed</u>.

**CONFIRMED 26 AUGUST 2021** 

Cr Andrew von Dadelszen Chairperson, Public Transport Committee